

Privacy statement Hellabeem

Stichting Hellabeem Nederland is the Dutch fundraising foundation for Hellabeem Sri Lanka. We are aware that you have provided us with personal data, but you may rest assured that we will protect your privacy. In this privacy statement we will explain what data we are keeping, why and for how long.

Stichting Hellabeem Nederland is responsible for the processing of personal data as set forth in this privacy statement. It respects the privacy of its donors and treats in confidence any personal information you provide through our website or otherwise.

What data do we process?

We process personal data because you have let us know that you either want to be a Hellabeem donor or want to receive information. Below we will sum up the personal data we process, in so far as we have them:

- first name/initials and surname
- address
- telephone number
- e-mail address
- whether you have authorized us to collect your monthly or annual donation
- in the event of a direct debit mandate: your bank account number
- the amount of your monthly or annual donation
- whether you have laid down your donation into a gift agreement with us.

For what purpose are we recording these data?

The personal data listed above are processed for the following purposes:

- keeping an up-to-date donor database
- periodically collecting your donation
- sending you newsletters and similar documents if you have not objected to receiving these.

For how long do we keep your data?

We will not keep your personal data longer than necessary for realizing the purposes for which they have been collected. If you have not made a donation over a period of five years, we will delete the relevant data from our files. All we will keep after that are your name and e-mail address for sending our newsletters. In each digital newsletter you will be given an option to state that you no longer want to receive it. If you want to stop delivery of the printed newsletter, an e-mail message or telephone call to our board member for Communications will suffice. Then you will get no

more information from us. If you want to be removed from our database altogether, you can address our secretary by e-mail.

Do we share your data with others?

We will not disclose your data to others unless this is necessary to meet a legal obligation. We will enter into processing agreements with organizations that process your data for us so as to ensure a similar level of security and confidentiality of your data. Stichting Hellabeem Nederland will remain responsible for this processing.

Security

We will take appropriate measures to protect your personal data against abuse, loss, unauthorized access and other undesirable acts.

Individual rights

You have the right to check, correct or remove your personal data. In addition, you have the right to object to data processing by Stichting Hellabeem Nederland or withdraw your permission for this.

Submission of complaints

A request for access to your data or a complaint should be addressed to our secretary, preferably by e-mail. We will respond as soon as possible, but in any case within four weeks. To make sure that the request for access to the data actually originates from you, we would like you to attach a copy of your ID to your request. In this copy you only need to disclose your surname and first name(s). All other personal data (citizen service number, photo, passport number etc.) may be rendered illegible to protect your privacy.

If you are dissatisfied with the way we have dealt with your request or your complaint about our protection of personal data, you may apply to the court and invoke the legal protection provided by the GDPR. You may also report your complaint to the Dutch Data Protection Authority through the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>.

Do you have any questions? You can reach our secretary by e-mail, or our board member for Communication by e-mail or telephone.

Contact data:

Stichting Hellabeem Nederland

Secretary: Ms J. van Loon
secretaris@hellabeem.nl

Board member for Communication: Ms M. Tekstra
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www.hellabeem.nl

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